

MARKET CONDITIONS ARE CHANGING AND DEMAND MAY SLOW INDUSTRY LEADERSHIP IS MORE IMPORTANT THAN EVER



Pure Freude an Wasser



A LEADING BRAND DRIVES INDUSTRY LEADERSHIP AND MARKET DEMAND OUR COMMITMENT TO PORTUGAL IS FULLY SEALED

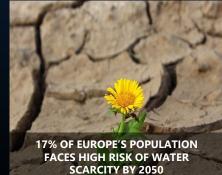


A LEADING BRAND ACTIVELY DRIVES THE MARKET AND GENERATES NEW BUSINESS OPPORTUNITIES RATHER THAN JUST FOLLOW ESTABLISHED ROUTES



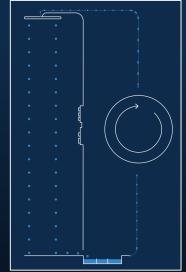






CONTRIBUTE TO MORE EFFICIENT ENERGY AND WATER RESOURCE USAGE...





...AND NOW MORE THAN EVER WE NEED TO INNOVATE AROUND THIS CAPABILITY TO DELIVER OUR LEADING BRAND PROMISE AND FURTHER DRIVE MARKET LEADERSHIP AND CONSUMER DEMAND

IN UNCERTAIN TIMES WE NEED TO WORK EVEN CLOSER TOGETHER TO STRENGTHEN TRUST AND STRATEGIC ENGAGEMENT FURTHER



A LEADING BRAND HELPS DRIVE SOLUTIONS TO ADDRESS FUTURE INDUSTRY CHANGES IN THE SANITARY SECTOR

1	Services Value Creation for Customers (Installers, A&D)	5		Sustainability Hygiene Product Proposition Energy and Water Efficiency Cradle-to-Cradle
2	Digitalization E-Procurement Installer/ Customer Ordering Planning Platforms	6	0,17	"A" Brand Innovation Driver Consumer Pull Focused on fewer brands
3	Delivery Optimization On-Time-in-Full VMI/ EDI Drop Shipment	7		Consumer Journey Simplicity (Easy, Full Bathroom) Omni-Channel Touchpoints to Generate Market Pull



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